

CUSTOMER CORE LOGISTICS MODEL



OEM PROCESS

Dealer ships the cores back to OEM Core Consolidator



OEM Core Consolidator reviews the cores



Core Consolidator ships good cores to Meritor Plainfield on a monthly basis



Meritor reviews the cores and credits the core surcharge back to the OEM

WD PROCESS

Warehouse Distributor ships the cores back to Meritor



Meritor reviews cores and credits the core surcharge back to the WD



If a Customer asks how to return a core, there is no change to their core return process with this program. Ship the core back to Meritor as directed.